

## ENQUIRIES

Information about a range of community care services:

- Centre Based Day Care
- Specialist Dementia Services
- Food Services
- Domestic Assistance
- Household Maintenance & Modifications
- Individual Case Management
- Neighbour Aid & Social Support Services
- Community Health
- Community Transport
- Carer Support Services

## FEEDBACK

Please contact the HACC Development Officer or SCCD Chairperson if you have questions, suggestions, or if you wish to make a complaint about any aspect of our dealings with you. SCCD has a complaints policy and feedback procedures to ensure clients are heard, and complaints are dealt with fairly and promptly.

## Telephone Interpreter Service (TIS)

If you need an interpreter, please ring 13 14 50 for assistance.



SOUTHERN COMMUNITY  
CARE DEVELOPMENT | INC

Engadine Community Services  
1034-1036 Old Princes Hwy  
ENGADINE NSW 2233  
Tel: 9548 6000 / 9520 3000  
Fax: 9520 2194  
Email: [info@sccd.org.au](mailto:info@sccd.org.au)  
Web: [www.ssccl.org.au](http://www.ssccl.org.au)



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*(Correct at September 2010)*



SOUTHERN COMMUNITY  
CARE DEVELOPMENT | INC



Working for, & with, community care services for frail older people, people with disabilities, & carers to:

- Strengthen capacity
- Strengthen relationships
- Promote better practice
- Provide information

**9548 6000 / 9520 3000**  
**[info@sccd.org.au](mailto:info@sccd.org.au)**



## WHO IS SOUTHERN COMMUNITY CARE DEVELOPMENT?

Southern Community Care Development Inc (SCCD) is a community-based, not-for-profit organisation. SCCD was formed in 2008, with the following objectives:

1. To work towards improving the quality of life and quality of care for people in the following groups:
  - People with disabilities
  - Frail older people
  - Carers
  - Other people as determined by the association
2. To work towards implementation of the following established principles:
  - Information, referral, assessment and provision of appropriate services
  - Care co-ordination
  - Consumer rights and participation
  - Quality Improvement

For more information, go to the SCCD webpage on [www.ssccl.org.au](http://www.ssccl.org.au)



## SCCD Privacy Statement

People who use our services are always treated with dignity and respect. We respect your right to privacy at all times and safeguard the personal information that you entrust to us.



We have policies and procedures to protect your personal information and manage the storage and destruction of all files we generate. SCCD ensures any personal information that we collect is accurate, complete and up-to-date, and recorded only when necessary.

The full Privacy Statement is on our webpage.



## SCCD ACTIVITIES

SCCD manages the efficient and effective administration, financial management, and good governance of a series of services and projects, both ongoing and fixed term, that:

- Strengthen the capacity of the community care service infrastructure to deliver quality services, which respond to client needs, including special needs groups.
- Strengthen interagency and community relationships and understanding of community care.
- Promote better practice in the development of a strong cohesive community care system.
- Provide information about relevant Government objectives, policy and guidelines to agencies and related care services.

SCCD receives funding from various sources, which each require SCCD management and staff follow the relevant project specifications and report back to funding bodies. Specific information is contained in the individual projects' brochures.